



## Robotic Process Automation

Optimize a wide range of back-office tasks with our experience in technology and automation.



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# Optimize costs and improve productivity of your Revenue Cycle Operations

A lot of healthcare teams are still dedicated to the mundane, routine tasks which make up most of the administrative side of healthcare (ex. checking the status of claims, verifying eligibility verification, etc).



## CHALLENGES

The backlog of administrative work is always there, which leads to employee burnt-out and increased administrative costs.

## IDEAL SOLUTION

Empower your employees with low-code automation to eliminate hours spent on performing rote tasks and allow them to focus on what matters the most: patient experience.

## DESIRED OUTCOMES

Healthcare teams may expect immediate cost savings from 5 to 10 percent and in long term as much as 30 percent allowing the organization to boost productivity and grow in new powerful ways.



## Exelegant's Robotic Process Automation (RPA)

Alleviate the burden of monotonous and time-consuming back-office functions that healthcare organizations face every day with Revenue Cycle Management knowledge and RPA technology behind.

It's time to empower your people to drive more business value.

1

### RPA Pilot Solution

Automation of time-consuming and repetitive tasks that are a daily routine of the RCM, back-office or front-office personnel

2

### Process Optimization

Automated workflow for RCM, front- and back-office with low-code robotization following industry compliance and secure cloud-based access management

3

### RPA Implementation

Use the power of smart automation and Exelegant's RCM subject matter experts to boost effectiveness of any RCM process

# Client Use Case

## COMPANY PROFILE

Industry: Hospital & Health Care

Size: 10,000 employees

Country: USA

Year: Founded 2010

Microsoft Solution Integration:

Power Automate

“We’ve been able to fully automate the process freeing up time of our staff to provide exceptional care at the time when patients needed it the most.” – Project Manager, Healthcare Organization

Client: A LEADING US URGENT CARE PROVIDER  
Process to be automated: the order creation for Covid vaccine.

## CLIENT INFORMATION

Our client was standing on the fore front of vaccination to help as many people as possible in each roll out phase. There were two locations handling over 700 people daily which required a lot of manpower to bring vaccination to people.

## BUSINESS CHALLENGE

The organization leverages Athenahealth, and the inability of the system to create orders automatically, required an extensive number of hours and attention from medical workers to assign an appropriate vaccine and its dose to the patient.

The company needed to reduce the number of human touches through technology and potential errors because of pressure and workload due to the pandemic.

## BUSINESS SOLUTION

Exelegant managed to eliminate human involvement, achieving an automation RATE of 99% and accuracy RATE of 99%.

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# Exelegant's RPA & Power Automate

With extensive RCM knowledge and Microsoft Power Automate technology behind Exelegant creates a solution that allows you to do more with less. Over a decade experience of our professionals in medical billing and technology helps successfully resolve unique to healthcare pitfalls when it comes to time-consuming and error-prone workflows.

## AUTOMATION AT SCALE

Healthcare organization of any size has the power to develop in new ways.

## SEAMLESS, SECURE INTEGRATION

Connect to more than 275+ 1st and 3rd party services with built-in connectors.

## ACCELERATED PRODUCTIVITY

More time to focus on strategic work while time-consuming, repetitive tasks are being handled.

# Work more efficiently with Exelegant's RPA for Healthcare

View our offer on [Microsoft AppSource](#).

Call for more information: 973-732-5230

Ask a question via email: [sales@exelegant.com](mailto:sales@exelegant.com)



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